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JAMS Global Caseload Statistics

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Diving into JAMS' international disputes

In the evolving international landscape, and with the need for a neutral forum and a way to enforce an international award as provided under the New York Convention, international arbitration has emerged as the favored means for resolving cross-border conflicts. JAMS, the world's largest private provider of alternative dispute resolution (ADR) services, recently shared its 2022 international caseload statistics. This inaugural report sheds light on the range and volume of international matters handled by JAMS throughout the year. Let's look at the insights provided by these numbers.

At the heart of JAMS' success lies a panel of over 400 neutrals, each with decades of experience across a diverse array of practice areas. This accumulation of knowledge forms the foundation upon which JAMS built its reputation as a trusted ADR partner. The 2022 statistics revealed a total of 23,000 active cases, both mediations and arbitrations, domestic and international.

Within this caseload, a noteworthy subset comprises the international cases. In 2022, JAMS handled 437 active international cases, underscoring the organization's global reach and influence. Of these cases, an impressive 47% were conducted through virtual hearings, adapting to the increasing popularity of remote work. Furthermore, 38%

followed a hybrid approach, demonstrating the desire for efficiency in the conduct of a proceeding. The remaining 15% of cases were conducted completely in person.

There were 241 new international cases (both mediations and arbitrations) filed in 2022. Of these, 50% were arbitrations and 77% of the arbitrations were conducted under JAMS arbitration rules, primarily the [JAMS Comprehensive Rules & Procedures](#) or the [JAMS International Arbitration Rules](#). This proportion speaks to the popularity of JAMS' rules in the legal community. The remaining 23% were conducted by JAMS neutrals under the rules of other arbitration providers or in *ad hoc* arbitrations, illustrating that JAMS neutrals are often appointed to sit as arbitrators acting under such rules as the ICC's or the ICDR's, among others.

JAMS also offers a diverse array of [options](#) in the selection of its rules. These include the JAMS Comprehensive Arbitration Rules & Procedures, JAMS International Arbitration Rules, JAMS Streamlined Arbitration Rules & Procedures, JAMS Class Action Arbitration Procedures, JAMS Construction Arbitration Rules & Procedures, JAMS Engineering and Construction Arbitration Rules & Procedures, JAMS Employment Arbitration Rules & Procedures and JAMS Smart Contract Clause and Rules. This selection

enables parties to tailor their dispute resolution process to their specific needs.

The data from the 2022 report might also suggest that the use of international arbitration in addition to being about the resolution of disputes, can aid attorneys and business leaders in adapting to changing business and other pressing needs. From virtual proceedings to the utilization of customized rules specific to each dispute's unique context, it will continue to be an essential tool in the international arena. As the global community becomes even more interconnected, it is pivotal to have providers like JAMS guiding the way in shaping the future of international dispute resolution.

Author Bio: After 30 years of practice in a major international law firm, **Robert B. Davidson, Esq., FCIArb** retired in 2003 and became the executive director of JAMS' arbitration practice. Since then, he has served as an arbitrator or mediator in nearly 100 international matters involving all types of commercial disputes.

