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JAMS Aims To Expand Services In Miami With Office Move

By James Mills

Law360 (December 3, 2024, 9:44 AM EST) -- Alternative dispute resolution service JAMS has moved its 12-year-old Miami office from the Brickell section to a new location in downtown Miami overlooking Biscayne Bay.

JAMS announced Monday it had moved about a half mile north to One Biscayne Tower, occupying Suite 3600 of the 38-story office tower at 2 S. Biscayne Blvd. JAMS previously was housed in an office tower south of the Miami River at 600 Brickell Ave., near Brickell Park.

The new location will expand the services JAMS can offer. It has 15 conference rooms, including an extra-large arbitration room suited for international cases. The conference rooms are equipped with the technology to support virtual and hybrid proceedings, including microphones, ergonomic seating, Zoom televisions, scheduling panels, wireless printing, Wi-Fi and powered conference tables, JAMS said.

Kimberly Taylor, JAMS' CEO and president, told Law360 in an email the move was made so that the service can accommodate more clients.

"JAMS has had a presence in Miami since 2012, and over the past 12 years we've seen continued growth in the region and an opportunity to build out our service offerings, apply expanded technology capabilities and meet the evolving needs of the legal and business community, including in the area of international arbitration, which remains a focus of our work in Miami," Taylor said.

JAMS chose the One Biscayne building because it is in the heart of the downtown area, making it more convenient for clients and legal professionals.

"When we decided on a new location for the Miami Resolution Center, we wanted to make sure that it provided the space, comfort and amenities to support the dispute resolution process," Taylor said. "We think our new Resolution Center in One Biscayne accomplishes that goal, and we are very excited to welcome parties to the new space."

The fact the building is so close to Biscayne Bay and Bayfront Park, a 32-acre public park that runs along the bay shoreline, was icing on the cake.

"As an added bonus, we are only walking distance away from Biscayne Bay and Bayfront Park, which we hope our neutrals, associates and clients will take advantage of when they spend time here," Taylor said.

The new office will also feature an arbitration lounge for clients, plus a wellness room for nursing mothers and a café with coffee, beverages and snacks.

With 17 neutrals based in the Miami Resolution Center, it is one of the busiest of the JAMS locations. The center also employs four professional staffers to support the work done there.

JAMS was founded in 1979 in California as Judicial Arbitration and Mediation Services. It now has 29 locations worldwide and a roster of about 450 neutrals.

--Editing by Robert Rudinger.

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